

Access Statement for The Hayloft Bed & Breakfast, Hampton Lovett, Droitwich, Worcestershire.

Introduction:

The Hayloft is converted from an old barn and as such has much charm but also certain features that can make access for all an issue. We aim to cater for the needs of almost all those who seek to stay in our home based bed and breakfast. Whilst we operate as a two bedroom establishment we do use a combination of three different bedrooms. This allows for flexibility in planning and optimum comfort for our guests and their needs.

The following statement is a summary of our provision and the few limitations we may have. If you have any specific questions please feel free to call us and we will endeavour to help. A look through of the pictures on the website will clarify the text on some aspects of access.

Contact Information:

- Address: The Hayloft, Upper Hall, Hampton Lovett, Droitwich, Worcestershire WR9 0PA
- Telephone: 01905 772819 or 07533056398
- Email: maureen@hayloftbandb.com
- Website: www.hayloftbandb.com
- Grid reference:
- Hours of operation: Arrivals after 4pm, departures by 10:30 am. Alternative timings can be accommodated by prior arrangement.
- Emergency number: 999

Pre-Arrival:

- Local transport is a little limited but there are buses that run into Droitwich, the bus stop is about half a mile from the Hayloft.
- The train station is about 6 minutes away by car. We can meet guests from the train or provide local taxi numbers. There are usually taxis available at the station during the day.
- We have a comprehensive website with photographs of the guest rooms and other guest facilities including menus.
- We can be contacted by phone or email using the contact information above.

Arrival & Car Parking Facilities:

- The hayloft is accessed by a long uphill tarmac drive.
- There is ample free private parking in front of the Hayloft although there are no marked bays.
- The outside surface is fairly level and flat but the surface is gravel, making access with a wheelchair difficult, although there is a paved path to the front entrance which is lit at night. Removal of planning on further development at Upper Hall and very strict planning regulations on the site mean surfaces cannot be changed or doors widened. There are 2 shallow steps (risers 14 cm and 15cm respectively, with the main step 90cm by 45cm) to access the entrance hallway.
- Assistance with luggage is always offered to guests on arrival and departure.

Main Entrance & Reception:

- The front door is 83cm wide and leads into the entrance hallway 3.5m by 2.5m.
- The ground floor height below the beams is 208cm (6ft 10in) throughout.

- The floor is oak boarded.
- There are 12 carpeted steps off this hallway leading to the first floor and the bedrooms.
- The guests are shown the ground floor dining room and seating areas before being escorted to their rooms on the first floor, and specific features explained.
- Guests are asked to complete a registration card before their departure.

Public Areas – General Information

- The passage to the dining room is 88cm wide at the narrowest section and well lit. The flooring surface is a carpet runner on a non stick under blanket over oak floorboards.
- The upstairs gallery landing is oak boarded but with a large rug and non stick under blanket at its widest part. At its narrowest the hallway is 83cm wide and there is a low beam with a padded notice to “please mind your head” before the main bedroom (154cm from the wooden floor).
- The handrail up the stairs and along the landing is to the left.

Public Areas – WC

None of the bathroom areas is suitable for wheelchair access.

- There is a small cloakroom with WC off the entrance hall and on the same level.
- Places has an en-suite shower room.
- People has a private bathroom along the corridor – under the low beam. A light is left on at night to illuminate the substantial oak beam.
- Flora has an en-suite shower room.

Dining Room & Seating Areas:

- Breakfast is served in the ground floor dining room which is carpeted throughout.
- There is waitress service throughout.
- There is a large rectangular table with an under space height of 68cm.
- There are deep upholstered chairs without arms that can be moved to accommodate.
- No background music is played in any area of the B & B.
- Vegetarian options are available on the menu.

Laundry:

- Drying facilities available on request.

Shop:

- None available in Hampton Lovett, but please ask for anything you may have forgotten eg toothpaste etc.

Outdoor Facilities:

- There is seating available to guests in the top and middle sections of the garden.
- The main patio area is block paved in antique brick and level, the lower patio is wooden decking.
- The upper lawned garden is accessed by one step, there are two sets of 3 netted railway sleeper steps to lower levels and these can still be slippery after wet weather or frost despite the netting cover. There is currently no handrail.

- The hot tub is on the top patio and on level ground but is accessed by 2 wooden steps without handrails.
- The hot tub is not deemed suitable for those with blood pressure problems – low or high, or pregnant women. Full details on request or in guest room and information pack.

Bedrooms:

- “People” & “Places” are on the first floor and with secure lockable doors of average height.
- “Flora” is accessed by a low doorway under a main structural beam giving a height of 154cm.
- Televisions with Freeview, and DVD players, have remote controls and there are many channels with subtitles.
- Fitted short pile carpets in each room.
- Each room has a double bed of height 63cm with access to both sides and bedside lamps. “Flora” has a king sized bed of similar height.
- Door widths are between 70cm & 72 cm.
- Blackout blinds are fitted at all windows and there are window poles for the Velux windows and blinds. “Flora” currently has a curtain over the Velux window but we are awaiting a full blackout blind.

Bathroom, En-suite Shower Rooms:

Private Bathroom to “People”:

- Door width 74cm
- Oak wood floor with non-slip bath mats.
- Free standing Victorian slipper bath 56cm high but with limited manoeuvrability space to both sides.
- Large shower cubicle with access step of 23cm. No handrails fitted.
- Toilet is 44 cm high and has available free space to the front and both sides.
- Wash hand basin has space on three sides and is 78cm high.
- All taps (sink, bath and shower) are lever operated.

En-suite Shower room to “Places”

- Double door opening 74cm width.
- Oak wood floor with non-slip bath mat.
- Double size shower cubicle with access step 25cm high. No handrails fitted.
- Toilet is 41cm high but there is little room for manoeuvrability within the small space.
- Wash hand basin is 83cm high.
- All taps are lever operated.

En-suite shower room to “Flora”

- Door width 71cm.
- Pebble tiled floor with non-slip mats
- Shower cubicle 74cm x 60cm with an access step 25cm high. No handrails fitted.
- Toilet is 42cm high with a 60cm legroom space in front of it.
- Wash hand basin is 78cm high.
- Basin taps are lever operated, shower has rotating water and temperature controls.

Grounds and Gardens:

- The rear gardens are on several levels descending a slope with wonderful views. There are flowerbeds and borders and large lawned areas and pot plants around the brick upper patio.

- Runs of 2 or 3 steps to different levels are netted wood and can get slippery in damp conditions. There are currently no handrails.

Additional Information:

- Tea/coffee making facilities are located on the first floor landing on a table 38cm high. "Flora" has its own tea & coffee making facilities on a table 80cm high with the kettle on a side shelf at 45cm from the floor.
- There is mobile phone reception to all networks and wireless internet within the house, please ask for the password.
- Assistance dogs are welcomed by arrangement.
- We are a no smoking building, smoking is permitted outside in the gardens.
- We can accept small items of food/medication for storage in the kitchen fridge if the small one on the landing is not sufficient.

We welcome your feedback to help us continuously improve. If you have any comments please phone on 01905 772819 or email at maureen@hayloftbandb.com